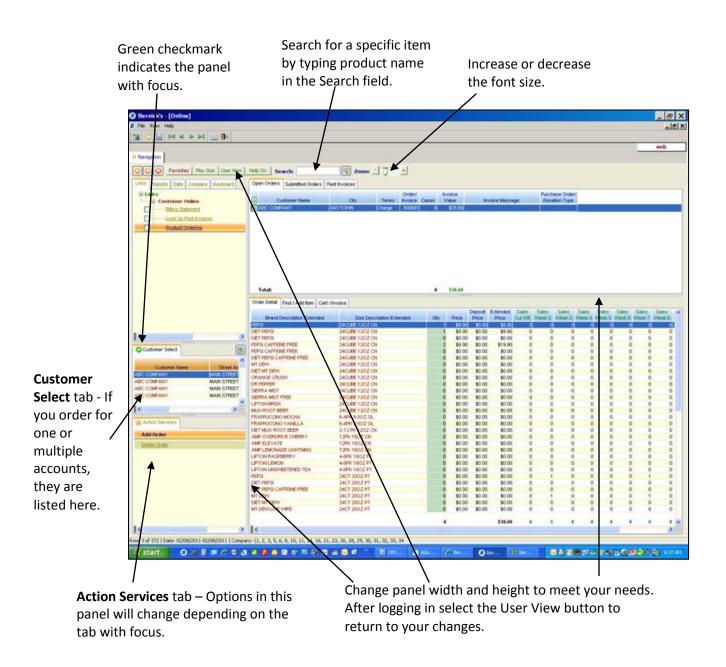
Customer Marketplace FAQ

1. How do I obtain a User Name and Password?

To obtain a User Name and Password contact your sales person.

2. How do I navigate in the Customer Marketplace?



3. How much product do I have to order?

There is a minimum \$100.00 per order when utilizing the Customer Marketplace.

4. Can I change my order once it has been submitted?

You can only change your order as long as it is open. Once your order has been submitted you have to call your sales person to add or delete items or orders.

5. How far in the future can I place my order?

Orders can be placed up to 6 weeks in the future.

6. How do I search for products that do not display in my history?

To search for products that are not on your list you can:

- Type the name of the product in the Search field, or
- Select the Add/Find Product link in the Action Services panel, or
- Select the Add/Find Item tab.